iPads for Grads Frequently Asked Questions

**Why an iPads for Grads initiative?**

Q. Is Regis unusual in providing iPads for its graduate students?
A. Definitely. While other colleges are thinking about it, Regis, as the *Metrowest Daily News* put it on July 24, 2012, is “leading the way.” To our knowledge, no other college or university in the greater Boston area is embarking on an initiative of this scale and significance.

Q. How many iPads are involved in the iPads for Grads initiative?
A. About 1,000 iPads.

Q. What are the specific advantages to using the iPad and providing them to virtually everyone on campus?
A. One incredible benefit is the mobility, the ability to use anywhere on campus. Unlike the traditional laptop, the iPad is easily carried into class and out into the field. We view it as a game changer.

Q. Which graduate students will get iPads?
A. All full-time and part-time matriculated (provisionally or fully accepted into a graduate program) graduate students will receive an iPad. A graduate student in any program enrolled in 4 courses or for 12 credits in a semester is considered full-time.

Q. What about graduate students who are taking classes before they matriculate?
A. These students can ask for a loaner iPad for the duration of their class. Students should contact the Associate Dean of Graduate Affairs, Dr. Claudia Pouravelis, to request a loaner iPad.

**iPads for Grads - Receiving Your iPad**

Q. When will graduate students receive their iPads?
A. Matriculated graduate students will receive their iPads at the August and January Graduate Student Orientations.

Q. I already have an iPad. Will I be able to use that one?
A. If you already have an iPad, you can use it in addition to the one furnished through the iPads for Grads program.

Q. I am in my last semester of classes. Will I receive an iPad?
A. Graduate students who are within 6 credits of completing their coursework as of the Fall 2013 semester will not be required to receive an iPad. A loaner iPad can be made available to these students for use in their last courses. These students should contact the Associate Dean of Graduate Affairs, Dr. Claudia Pouravelis, to request the use of a loaner iPad.
Q. I enrolled in a Regis off-site course for the first course of my program. Will I receive an iPad?
A. If you are a matriculated part-time or full-time graduate student you will pick up your iPad when you enroll in your first on-campus course. Loaner iPads for non-matriculated students will only be available to students taking at least one course on-campus. Please note that Lawrence Memorial Hospital Associate of Science in Nursing students will not be participating in the iPads for Grads initiative.

Q. Do I still need a computer if I have an iPad?
A. Yes, faculty, staff and students need a computer in addition to the iPad. iPads facilitate collaboration, resource sharing, and quick access to information and social networks, but they are not good for tasks such as writing papers or doing complex homework assignments. Regis has numerous computers for student use in labs and the library. As always, graduate students may also bring their own computers to campus.

Q. Does my iPad come with a case or cover?
A. No, you should definitely obtain one to help protect your iPad from damage due to falling. The Regis Bookstore will offer some covers and they can be obtained at retail outlets as well as online. They run from $15.00 to $150.00. Shop carefully. Ask at the Helpdesk for advice.

Q. Who owns my iPad?
A. Graduate students will own their iPad and will keep it after they complete their program.

**iPads for Grads - iPad Safety and Security**

Q. Will happens if an iPad gets broken or is damaged?
A. If an iPad is broken and requires outside repair, the graduate students is responsible for the cost of repair or replacement of the iPad. Loaner iPads will be available for temporary use through the ITS Helpdesk. We strongly advise purchasing a sturdy cover for your iPad to prevent damage from falls.

Q. What happens if an iPad is lost or stolen?
A. Lost or stolen devices should be reported immediately to Campus Police. Never confront a suspected thief. You could be wrong. Take appropriate precautions to insure that the iPad is handled appropriately and stored securely when not in use. Please enroll in the Apple Find my iPad service.

Q. What safety measures exist?
A. The devices should be locked with a passcode set, passcode lock on, “erase all” on, and location services enabled for the Find my iPad service. That way, if your iPad is taken, no one can access your private information, codes, and passwords.
Q. What data security issues should I consider?
A. We are committed to internet security for students and faculty. Students should back up their devices using a secure device or service of their choosing such as iCloud or Google Docs.

Q. Are the iPad serial numbers recorded somewhere?
A. Yes. Graduate students will sign a form when they pick up their iPad. This form will connect the student name and that iPad’s serial number.

Q. Are there rules students must follow when using iPads?
A. Absolutely. iPads are powerful tools for recording and exploring the world around you. Their ease of use and mobility make filming and recording your activities seem fun and exciting to share. However, there can be dire consequences from invading the privacy of others. All members of the Regis community are obligated to adhere to the College’s Technology, Ethics and Privacy Agreement. Students who use their iPads inappropriately may face judicial action at the discretion of the college.

iPads for Grads – Costs and Fees

Q. Will there be a technology fee for graduate students?
A. Yes, as of the Fall 2013 semester, the technology fee will be $500. The College will assess this one-time mandatory technology fee on all matriculated graduate student accounts. This fee covers technical support provided by the ITS Helpdesk and the campus-wide Wi-Fi system, as well as other technology resources provided in computer labs and classrooms.

Q. Are there any additional costs for the graduate students?
A. Yes, apps and artifacts (ebooks, videos, etc.) will need to be purchased by the graduate student just like other course materials as assigned by the faculty in the course syllabus.

iPads for Grads – Using the iPad on Campus

Q. Where can I learn about the iPad?
A. You can learn about the iPad in several ways:
   - Directly from Apple
     - Their user manual
     - Their guided tour of the iPad
   - Workshops at Regis College
     - Technology training at the Graduate Student Orientations and at the ITS Helpdesk
Q. How does my Regis College iPad access the internet?
A. The iPad provided by Regis College are Wi-Fi enabled only and cannot access a data plan. The entire campus is now blanketed by Wi-Fi access. For best collaboration in the classroom, use only the RegisSecure Wi-Fi network. To log in, use your Regismail username and password.

Q. Will there be any training for graduate students on how to use the iPad?
A. Yes, Graduate students will receive technology training at the start of the semester and may also visit the ITS Helpdesk in College Hall CH131 with questions about the iPad. Information about these training sessions will be posted on the campus calendar and announced through Regis email. Plus, faculty will work with the students based on the apps they are using.

Q. What tech support is available if there are problems along the way?
A. Students should take all questions about technology to the Helpdesk in College Hall CH131. You can also reach the Helpdesk via phone at 781-768-7177 or by e-mail at helpdesk@regiscollege.edu

**iPads for Grads – Using the iPad in classes**

Q. How do I connect to the internet on campus and to other iPads in the classroom?
A. Use ONLY the Wi-Fi connection called RegisSecure when you are on campus because connection to classroom apps is only available when you are logged on to this Wi-Fi network. (The other Wi-Fi connections listed on campus provide reduced access). To log on to RegisSecure, use your Regismail username and password.

Q. Are students obligated to bring iPads to classes? What if he or she doesn’t?
A. Like other class materials, iPads should be brought to class regularly. Nothing derails a class as fast as students coming to class without the tools they need. Faculty members set policy on class requirements.

Q. Will all textbooks be available electronically soon?
A. No, not all textbooks are currently available electronically, though many students have already been accessing ebooks for years. Students should check course syllabi for details on course materials.

Note: If your professor specifies a particular ebook reader, be sure to download that ereader app and buy books only from that app’s associated store (for example, Amazon store and Kindle reader, or iBooks store and iBooks reader). Each reader has its own set of features. You can’t transfer a book from one reader to another (for example from Kindle to iBooks). If you buy a book in the wrong app, you have to buy the book again to read it in the correct app.
Q. How specifically will the professors be using the iPad?
A. iPad use in classes will vary and depend on the individual faculty member and course, as well as on the program and department in which the course is taught. There is no required minimum use by faculty of iPads. By even at this stage most faculty are already planning to use iPads in at least one task in their classes. Even if your professor is not using iPads in a course, students can still use their iPads to take notes and engage the material in class, at the discretion of their professor.

Q. How will iPads affect one-on-one contact with the teacher?
A. The iPads will increase the contact as students and faculty learn to use calendar and scheduling features as well as have readier access to one another through familiar platforms like email, chat, and social media.

Q. Will iPads be permitted in tests?
A. This will vary and is at the discretion of the individual faculty member, program, and department.

Q. How will you monitor cheating and plagiarism?
A. Regis will monitor for cheating in the same ways faculty monitor any kind of on line testing, handwritten testing, or plagiarism now.

Q. What applications (apps) will be used in classes?
A. For productivity tools (writing, crunching numbers, or creating presentations), you should equip your iPad with either Apple’s apps Pages, Numbers, and Keynote, or Quickoffice. Other common apps for iPads are:

- E-Clicker-client
  - In class surveys, quizzes, silent polling to generate discussion and focus attention
  - Prepares for use as voting tool in student government meetings and other settings

- iBooks
  - Textbooks that provide interactive tools
  - Makes bringing the book to class, reading, and producing and analyzing text fun and powerful
  - Can download PDF files and keep the course readings all in one place

Q. Can graduate students install their own apps?
A. Yes. Graduate students may install their own apps onto the iPad.
iPads for Grads – Options and alternatives to iPads

Q. May graduate students opt out of using the iPad altogether?
A. All matriculated graduate students are expected to participate in the iPads for Grads initiative and utilize iPad technology as part of their educational experience at Regis College. However, in certain cases, alternatives can be arranged through the Office of Disability Services.

Q. What if I need an academic accommodation or specialized apps?
A. Graduate students who require and are eligible for academic accommodation under the ADA must register with the Director of Student Disabilities directly. This office can be reached at 781-768-7384.

Q. What if I still have questions?
A. Any graduate students with technology and use questions may contact the ITS Helpdesk at any time at 781-768-7177, helpdesk@regiscollege.edu, or in person at College Hall CH131. For other questions, you may contact the Coordinator of Graduate Student Services and Engagement at 781-768-7289 or ann.rosas@regiscollege.edu. You can also email Andrea Humphrey, the Regis Technology Innovation Program (rTip) Coordinator at andrea.humphrey@regiscollege.edu.